
Maintenance Issue – Loose Kitchen Sink Tap

2 messages

Dear Landlord,

I hope you are well.

Maintenance Issue – Kitchen Sink Tap:

The tenants have reported that the **kitchen sink tap is loose** and requires attention.

A professional contractor is required to attend the property, inspect the tap, and carry out the necessary repair.

Options to Proceed:

Option 1 – Use Your Preferred Contractor

If you have a trusted contractor you would like to use for the required repair, please share their contact details with us.

We will arrange access directly with the tenants and coordinate the visit accordingly.

Option 2 – Use Our Listed Contractor

Alternatively, we can arrange for one of our approved contractors to attend the property, inspect the issue, and provide a quotation for the required repair.

Important – Contractor Call-Out Fee

Please note:

- If our contractor attends and a work order is not placed, a £70 call-out fee will apply.
- If you proceed with the repair through our contractor, only the quoted price for the job will be charged, and the call-out fee will not apply.

Next Steps

Please let us know how you would like to proceed so that we can arrange for the issue to be addressed accordingly.

Kind regards,



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